

## QUALITY AND ENVIRONMENTAL POLICY

ALINEA SOLAR CARAÏBES, Renewable Energies specialist, is a high-performance company that listens actively to its clients and stakeholders.

Alinea Solar Caraïbes, designs, implements, maintains and operates photovoltaic solar energy farms. A Quality and Environmental Management System is in place to meet its main objective: "Provide its clients with professional and quality services, efficiently, profitable for the company and respectful of the environment".

Through its Quality and Environmental Policy, Alinea Solar Caraïbes managers are committed to:

- Well know its activity and our goal in the current society and in this sector, as well as determine the risks and opportunities that may affect its future development.
- Establish the required action plans and its implementation to ensure the timely delivery of services, while mitigating the specific difficulties of zones where it operates, such as: hurricane and seismic islands, far away sites that often come with critical issues like : logistics, hiring qualified workers or even instability of the grid.
- Ensure good relations with local actors. In the early stages of a new project, we inform stakeholders about each stage of the project. Our team present on-site is easily accessible. We answer and address all questions or apprehension of the local stakeholders. Our teams take into account multiple issues of the projects, such as suggestions or concerns expressed by stakeholders.
- Keep an active dialogue with its clients by carrying out periodic surveys to satisfy their needs, preserving the level of quality of its services and guaranteeing the future of the company.
- Comply with the complaints and nonconformities management process to improve customer loyalty, services and competitiveness. We aim to reduce costs related to poor quality issues.
- Ensure staff training: planning and allocating the necessary resources for training and improve know-how, ensuring that employees' skills are in line with the needs of the company, based on continuous training and relevant recruitment.
- Our job of increasing renewable energy resources, is an active way of participating in the current energy transition process and is a solution against climate change. Nonetheless, it could have a negative impact on the environment. It is our commitment to minimise the impact of our activities to protect biodiversity and animal environment. We make good use of earth resources and equipment. Alinea Solar Caraïbes project process encompasses the following milestones:
  - Before the start of a project and throughout its development: environmental studies are carried out by specialists to assess the impact on the environment.

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- During the construction phase of a project: we carry out environmental monitoring to ensure that the project complies the current legislation and mitigate the risk.
  - When the site is in operation: we monitor the sensitive elements of the environment and asses the impact of the project to make adjustments when needed.
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- Control and ensure the traceability of waste; reducing, classifying and recycling as much as possible the waste generated by the construction, directly or indirectly.
  - Remain the state of the art of technology, optimisation the design and maintaining the plants with the sole objective of maximising the reduction of CO2 emissions and therefore minimising energy dependence on fossil fuels. The next challenges for solar power is to provide grid stability and a 24-hour energy supply. Alinea Solar Caraïbes is working closely with industry innovators to explore battery storage solutions and technologies to overcome this new challenge.
  - Ensure our services meets the legal requirements and expectations of the clients and public administrations, through strict compliance with health and safety, governance and environmental standards.

Alinea Solar Caraïbes' managers are fully committed to this policy and they share it with employees and stakeholders for communication and implementation purposes.

**Approved by Jean-Christophe BESTAUX, in Valencia, on 22 July 2019.**

